



9th KARMA ANNUAL RECORDS MANAGEMENT CONFERENCE

"Unlocking Smart Government"

3rd - 7th November 2025 | Mombasa - Kenya
At Pridelnn Paradise Beach Resort & Spa

CONFERENCE PROGRAMME

Sub-Themes

- ✓ Building trust in digital ecosystems: digital workforce and innovative cultures
- ✓ Data governance and artificial intelligence.
- ✓ Building sustainable future through RIM technologies.
- ✓ Partnerships in RIM for smart governance.
- ✓ Quality standards and best practices for digital ecosystems.
- ✓ Citizen engagement, communication and advocacy for smart. Governance.
- ✓ Job creation and youth empowerment through RIM.



About the 9th KARMA Annual Records Management Conference

Smart government refers to the use of technology and data to enhance governance, improve public services, and promote citizen engagement, participation and service delivery. Smart government aims to integrate digital tools and strategies to make governance simpler, responsive, effective, efficient, transparent, accountable and open. It is envisioned to make government and governance more democratic, inclusive and sustainable. Smart governance goes beyond just the application of technology (government) to improving processes, policies, priorities and even culture (governance).

In 2013 Smart Africa Alliance was launched as a bold and innovative commitment from African Heads of State and Government to accelerate sustainable socio-economic development on the continent, ushering Africa into a knowledge economy through affordable access to Broadband and usage of Information and Communications Technologies.

Kenya's Smart Government strategy aims to improve government services through digitalization, with the goal of creating a digitally empowered society. Kenya's Digital Master Plan (2022-2032) aims to digitize 80% of government services. It also includes enhancing digital infrastructure and integrating digital learning into the education system.

Smart government is therefore anchored on effective management of information and data-driven decision-making, including adequate deployment of information management technologies.

This brings to the fore the role of records and information management in the delivery of the smart government promise to citizens.

In our 2025 Records Management Conference, we shall be discussing the role of records and information management, and the professionals, in catalysing the smart government vision in Kenya. Areas of discussion will centre around the following sub-themes:

- Records and Information Management (RIM) infrastructure for smart government.
- Building trust in digital ecosystems: digital workforce and innovative cultures.
- RIM best practices, regulatory and legal frameworks for smart government.
- Partnerships in RIM for smart governance.
- Citizen engagement, communication and advocacy for smart governance.
- Sustainability and Green Governance through RIM technologies.
- Digital rights, diversity and inclusion in smart governance.
- SDG8-youth employment, education and training in RIM.

Now the biggest annual records management conference in Africa, the Kenya Archives and Record Managers Association (KARMA) invites you to join us in engaging professionals from Africa and internationally in this incredible conversation on the 3rd to 7th November 2025, in Mombasa, Kenya.

Conference Chief Guest



Mr. Felix K. Koskei, EGH

*Chief of Staff and Head of
Public Service.*

Mr. Felix K. Koskei is currently the Chief of Staff and Head of Public Service in Kenya. On behalf of the President, Mr. Koskei handles communication with ministries, state departments, and agencies regarding the daily operations of the government. Mr. Koskei has previously served as Cabinet Secretary for Agriculture, Livestock and Fisheries in 2013.

Guest Speakers



Ms. Ummi Bashir, CBS

*Principal Secretary - State Department for Culture,
The Arts and Heritage*



John Paul Okwiri, OGW

CEO - Konza Technopolis



Gilbert Matura

*Director, Smart Government
Department*



Rebecca Keli

*Director, ICT: Partnerships & Liaison Services
at the Ministry of Information,
Communications and The Digital Economy*



Dr. Naftali Chweya, OGW

*Director, Records Management - State
Department for Culture, The Arts and
Heritage*



James Price

*Founder and Managing Director,
Experience Matters!(Australia)*



Munaa Said

*Principal Trainer & Assessor at
RIMPA (Australia)*



David Robinson

*Coordinator Information Management,
City of Greater Geelong (Australia)*



Jacqueline Stockwell

*Chief Executive Officer, Leadership
Through Data*

Conference Partners



EXECUTIVE OFFICE OF THE PRESIDENT
SMART GOVERNMENT DEPARTMENT



STATE DEPARTMENT FOR CULTURE,
THE ARTS AND HERITAGE



Programme

Day 1 - Monday 3rd November 2025

TIME	ACTIVITY
8:30 am – 9:30 am	Arrival/Registration/Tea
9:30 am – 12:30 pm	CSR Activity (Beach Cleaning/ Visit to a Special School)
12:30 pm – 2:00 pm	Lunch/Networking
2:00 pm – 3:30 pm	Team Building Activities (Icebreakers/Bonding Exercises/Outdoor Games/Group Reflections)
3:30 pm – 5:00 pm	Health Break/Networking
5:00 pm – 9:00 pm	Reception Cocktail

Day 2 - Tuesday 4th November 2025

TIME	ACTIVITY
8:30 am – 9:30 am	Arrival/ Tea/Seating/Entertainment
9:30 am – 12:30 pm	Opening Ceremony • Chief Guest and Keynote Speaker: Mr. Felix K. Koskei, EGH, Chief of Staff and Head of the Public Service. • Launch Activities: • Launch of the KARMA Women in Leadership Programme (SheLeads Programme).
12:30 pm – 2:00 pm	Group Photo/Lunch Break/Networking
2:00 pm – 3:30 pm	Panel Discussion: Strategic Partnerships for Smart Government: Bridging Policy, Technology, and People. Moderator: Eddy Kimani Panelists: • John Paul Okwiri, OGW, MBA, MCIPS, Chief Executive Officer, Konza Technopolis Development Authority (KoTDA) • Gilbert Matura, Director Smart Government, Office of the Head of Public Service, Executive Office of the President • Rebecca Keli, Director ICT, Partnerships and Liaison Services, Ministry of ICT and the Digital Economy • Dr. Naphtali Chweya, Director Records Management, Ministry of Gender, Culture and Children Services
3:30 pm – 4:00 pm	Health Break/Networking

Day 3 - Wednesday 5th November 2025

TIME	ACTIVITY		
9:00 am – 9:30 am	Guest Speaker: James Price, Founder and Managing Director, Experience Matters! Information Asset Management & Governance		
9:30 am – 10:00 am	Guest Speaker: Ramadhan Thuita, Branch Manager at eManage Africa - AGS Records Management: Records and Information Management Infrastructure for Smart Government		
10:00 am – 10:30 am	Guest Speaker: Robinson David, Coordinator Information Management, City of Greater Geelong, Australia: Job Crafting: Get the job you want in the job you have		
10:30 am – 11:00 am	Guest Speaker: Munaa Said, Principal Trainer & Assessor at RIMPA, Australia: Introduction to Women in Leadership		
11:00 am -11:15 am	Health Break/Networking		
Workshops			
Time	Room - Arabuko I	Room – Arabuko II	Room - Baracuda
11:15 am -12:00 pm	Workshop on Records Management Technologies for Smart Government by <i>Smart Government</i>	Practical approach to digitization and digitalization by Mourice Guya, Executive Director, LITES	Liberating Structures: Including and Unleashing Everyone Workshop by David Robinson
12:00 pm – 1:00 pm	Workshop on Unlocking the Power of Information Assets for your Organisation by <i>James Price, EM.</i>	Workshop on the Archival Backbone of a Smart Government: From Physical Legacy to Digital Trust, by <i>AGS Kenya</i>	Workshop for KARMA Digitization Guidelines – Interactive Q&A Session by KARMA
1:00 pm – 2:00 pm	Lunch/Networking		
Breakout Sessions			
Time	Room - Arabuko I	Room – Arabuko II	Room - Baracuda
2:00 pm – 2:30 pm	Workshop for Heads of Records Management Departments on Leading RIM Strategy by <i>KARMA</i>	ISO Standards for Digital Records Management by <i>KARMA</i>	Secured Electronic System for Safe Police Case Records Management to Support Judiciary Judgements in South Africa, <i>Prof Marutha, Ngoako Solomon, UNISA (South Africa)</i>
2:30 pm – 3:00 pm		Integrating Data Governance and Records management for effective digital transformation, <i>Cecilia Mutua, Director ICT, Data Management, State Department for ICT & Digital Economy</i>	Records and Information Management (RIM) Infrastructure for Smart Government - <i>Martin Mutethia Mbaabu, Records Management Assistant (KWFT)</i>
3:00 pm – 3:30 pm	Unlocking Smart Government through cloud services, Ben Waweru, ICT Director, Data Center and Cloud Services, State Department for ICT & Digital Economy	Exploring Digitization Products: A Walkthrough by Christine Odhiambo, CPF Financial Services	Unlocking Smart Land Governance for Kenya; Harnessing ICTs for Sustainable Land Administration and Inclusive Development - <i>Clementine Wavinya</i>
3:30 pm – 4:00 pm	Roadmap to Government Digitalization by Cyrus Watuku, ICT Authority		RIM Partnerships for Smart Governance - John Weru

Day 4 - Thursday 6th November 2025

TIME	ACTIVITY		
9:00 am - 9:30 am	Guest Speaker: Vincent Okongo, Director - Preventive Services, Ethics and Anti-Corruption Commission (EACC): Streamlining Records Management in the County Governments		
9:30 am - 10:00 am	Guest Speaker: Joshua Moilo, Group Head of Finance, CPF Financial Services: Empowering Smart Governance through Sustainable and Innovative Financing		
10:00 am - 10:30 am	Guest Speaker: James Price, Founder and Managing Director, Experience Matters: Introduction to Business Impact Research and Preliminary Findings		
10:30am – 11:00 am	Guest Speaker: John Paul Okwiri, CEO, Konza Technopolis Development Authority: Smart Government and Innovative Culture		
11:00am -11:15am	Health Break/ Networking		
Breakout Sessions/Workshops			
Time	Room - Arabuko I	Room – Arabuko II	Room - Baracuda
11:15 am -11:30 am	The Catalyst Code: EMPOWER Your Leadership to Drive Kenya's Smart Governance Revolution by Jacqueline Stockwell, CEO, Leadership Through Data	Smart Records, Smart Government: Unlocking Trust and Access with AI by Onyango Edga	Train the Trainer (ToT) Workshop by Munaa Said, Principal Trainer and Assessor, RIMPA Global
11:30 am -12:00 pm		Artificial Intelligence and Emerging Technologies: Unlocking Smart Government in Kenya by Nusu Mwamanzi, Director ICT Research and Innovation, State Department for ICT & Digital Economy	
12:00 pm – 1:00 pm		ICT Officers' Workshop: EDRMS Implementation (Monarch360 System) by Infoman Consultants	
1:00 pm – 2:00 pm	Lunch/Networking		
2:00 pm - 4:00 pm	KARMA Annual General Meeting (AGM)		

Day 5 - Friday 7th November 2025

TIME	ACTIVITY
9:30 am - 10:00 am	Guest Speaker: Reynold Leming, Vice Chair, External Engagement, Information and Records Management Society (IRMS), UK - Digital Sustainability (<i>Virtual Session</i>)
10:00 am – 11:00 am	Guest Speaker: Eddy Kimani – Mental Health Talk
10:30 am - 11:00 am	Health Break/Networking
11:00 am - 12:30 pm	Closing Ceremony



KARMA

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